

Installing the AC2000 USB Device Driver

First you must login in as an “Administrator” unless you already have those rights.

Place the AC2000 into remote mode using the USB port.

Follow the following procedure to setup the AC2000.

1. The instrument does not enable its USB port until it is put into remote USB mode. First connect the instrument to the PC with a USB cable, then switch the instrument on, and select Restore Defaults on the start-up screen.
2. Select the Report View and press SETUP. With the selection box in the "Function" area select “Remote USB”. Press the LOCAL key: the Remote lamp should light. The USB port will then enumerate to the PC.

If you are not prompted for the USB driver then you will have to install the Driver manually.

Manual Install of the Device Driver Windows 10:

1. Right Click over the “Windows Icon” at the left of the “Task Bar”.
2. Select “Device Manager”
3. Select “Other Devices” then “HA1600 Harmonics Analyser” within the Device Manager pane. Then double click to bring up the properties pane for the device.
4. On the lower right of the properties pane click on “Update Driver”
5. Use the “Browse my computer for driver software”, Click the “Browse button” to navigate to the USB stick or location on the computer where the files have been stored. Select the subdirectory USB. Windows will search any subdirectories for the correct files.
6. Windows will now prompt for you to “Install Device Software”.
7. After this installation task has completed, select “Other Devices” then “USB serial port”, double click to bring up the properties pane for the device.
8. On the lower right of the properties pane click on “Update Driver”
9. Use the “Browse my computer for driver software”, Click the “Browse button” to navigate to the USB stick or location on the computer where the files have been stored. Select the subdirectory USB. Windows will search any subdirectories for the correct files.
10. Windows will now prompt for you to “Install Device Software”.
11. Your “TTi HA1600 Power Analyser” is now installed.
12. Before leaving the “Device Manager” make a note of which com port Windows has assigned to the “TTi HA1600 Power Analyser” as you will need this when you run the software for the first time.
13. Please restart Windows to allow any changes that are required to be completed.
14. Start the “HA-PC LINK” you will now be prompted for the COM port number that recorded earlier. Your software should be ready to use.

If you are working with earlier versions of Windows then go to the Control panel and select the device manager from there.